

Maximise the benefits of
the WISH Wineshow
Judging System

HIGHLIGHTS



WISH Developed in 2007
Enhanced 2008, 2009, 2010

WISH Online Entry added
2010

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WISH Wineshow Annual Support Package

Standard Support Package

Professional support by the developer

Covers all expected annual support needs

Predictable budgeting and services

Additional Support (optional)

Wineshow attendance

Extensive customisation

Ensure the smooth running of the WISH Wineshow Judging system

- All WISH improvements, fixes, updates
- Entitles each Wineshow to 12 hours direct support by Jelka Software
- Email and phone support
- Annual review of Wineshow Regulations and Entry Form
- Annual review of Online Entry system requirements
- WISH Judging System customisation where required
- Assistance with annual setup, with follow-up review
- Review of WISH Wineshow data at all major time points - entry close, randomisation, label mailing, prior to judging, prior to results publication
- Remote support during Wineshow judging
- Video demonstrations and Online Training
- Remote connection to Wineshow computer to provide problem determination, guidance and training
- Support beyond the standard package may be subject to an additional fee
- Annual WISH Online Entry System customisation is subject to a separate quote